



Contact: Town of Lakeview
Public Works/Special Projects
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FOR IMMEDIATE RELEASE

Smart Meter Initiative - Update

Lakeview, Oregon, July 7, 2023 – The Town of Lakeview is excited to announce that Smart Meter installations started on July 5, 2023. The project began on Roberta Road. The Town anticipates that the project will take about 2 years for completion.

Residents will experience a brief interruption in their water usage—between 30 minutes to an hour, depending upon the old meter. The old meter will be removed and replaced with a new smart meter. Your water will be flushed outside before being turned back on.

Public Works will leave you two notifications:

1. HOT PINK door knocker - 24-Hour Notice
2. BRIGHT ORANGE door knocker - Installation Complete/Meter Information

You might observe road markings throughout town; these markings are not to be concerned about. They are Oregon 811 locates that correlate with the smart meter project. The BLUE represents potable (drinkable) water, whereas the GREEN represents sewer and drain lines.

What is the benefit?

Accuracy, acoustic leak detection, remote reading, and a host of other intelligent features. Up to 20 years battery life. The smart meter will enable you to see detailed energy usage and will secure fair and accurate usage billing. Customers will pay for actual usage - once these are installed and connected to software and the utility billing service – estimated winter reads will go away. This will be a huge benefit to the community.

What is a Smart Meter?

flowIQ® 2200 is a residential water meter based on proven ultrasonic technology. It maintains the same high accuracy throughout its lifetime and measures even the smallest consumption due to its very low error margin, industry-leading accuracy, and optimized low start flow. With its built-in acoustic leakage detection, flowIQ® 2200 works to detect possible leaks in both service connections and distribution mains. The meter monitors noise patterns giving you a better picture of the condition of the network and enabling the Town to identify high-risk installations.

Ability to Improve Customer Service

Acting like a fine-meshed network of noise-loggers, the meters listen to the distribution lines and service connections to detect possible leaks. Through early detection of leaks, the flowIQ® 2200 enables the Town to provide more proactive customer service due to the real-time data that can warn about possible leaks before scale bursts which ultimately can limit the amount of consequential property damage.

This project is being funded through a partnership with Sustainability Partners LLC (www.sustainability.partners). You can learn more about this project on the Town’s website at townoflakeview.org/smart-water-meter-initiative.

If you have questions about smart meters or the installation process, please call Town Hall at (541) 947-2020. We thank you for your support and welcome your feedback throughout this important project. The Town of Lakeview will continue to provide you with the necessary information and education about our smart meter initiative and what you can expect along the way.

Town of Lakeview (“Town”) Town is home to approximately 2,400 persons and is in Lake County, Oregon. The Town is managed by a Town Manager. The Town Manager oversees the public works department, fire department, 9-1-1 dispatch, and town hall administration. The public works department oversees the Town’s municipal utilities (water and wastewater) and transportation system (streets). The public works crew operates and maintains the public facilities and utilities that are provided by the Town. Town Council meets every second and fourth Tuesday of the month.

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